

PIZZA VOLUME 10

Audience: 1,500 US Consumers Balanced To Census

### CHECK BREAKDOWN: DPZ

### **ENGAGEMENT**

DPZ engagement is tracking mostly flat from our October 2021 update. Consumers furthermore estimate that the frequency with which they engage with Domino's is modestly lower relative to a year ago (but flat q/q).

### **DPZ MOBILE APP: CONSTRUCTIVE**

The share of respondents who order through the Domino's mobile app is tracking consistent q/q, but remains near series highs.

#### **VISIT CATALYSTS**

Taste and price are still the top two factors driving visits to Domino's. Feedback around the impact of the loyalty program has held consistent wave to wave.

## **DELIVERY APPS IMPACT**

Third party delivery app ordering frequency among DPZ customers who use those apps has held relatively consistent in the last year. Third party food delivery apps have some impact on Domino's customers, but the % who say it negatively impacts their Domino's ordering is off series worsts.

## **MENU PRICES**

Like all other restaurants, customers of Domino's are noticing price increases. However, it is worth noting that among a large basket of peers the % calling out price increases is on the lower end of the range.

**PIZZA** 

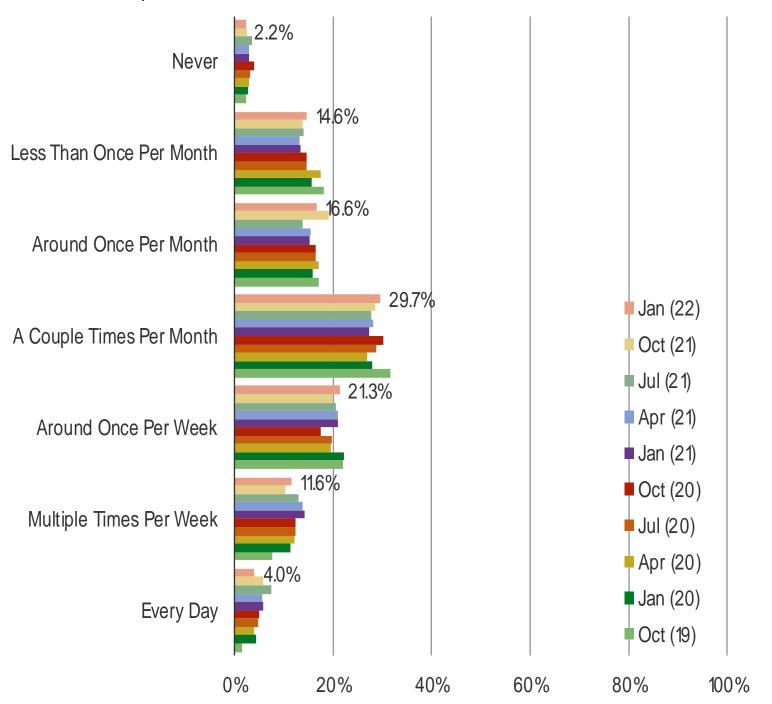
www.bespokeintel.com

Audience: 1,500 US Consumers Date: January 2022

## **PIZZA**

#### HOW OFTEN DO YOU EAT PIZZA?

## Posed to all respondents.



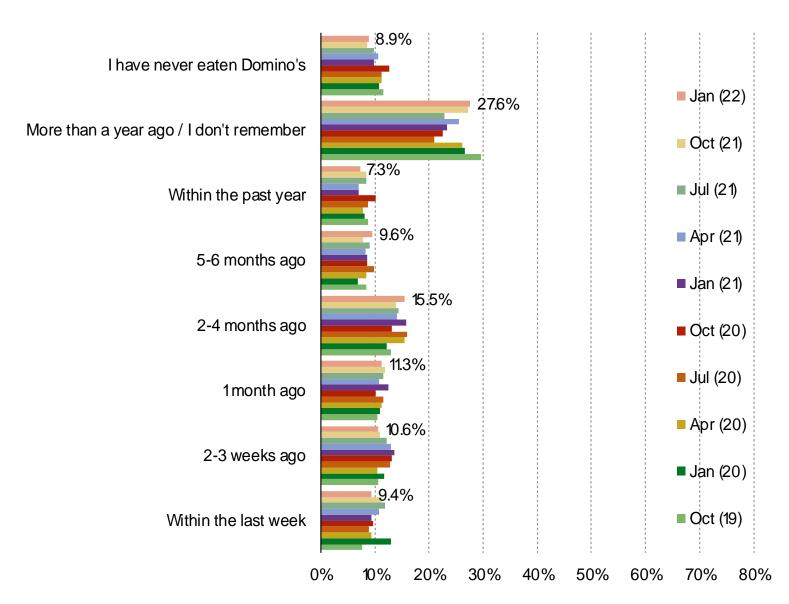
# **DPZ ENGAGEMENT**

Audience: 1,500 US Consumers Date: January 2022

## **PIZZA**

### WHEN WAS THE LAST TIME YOU ATE DOMINO'S?

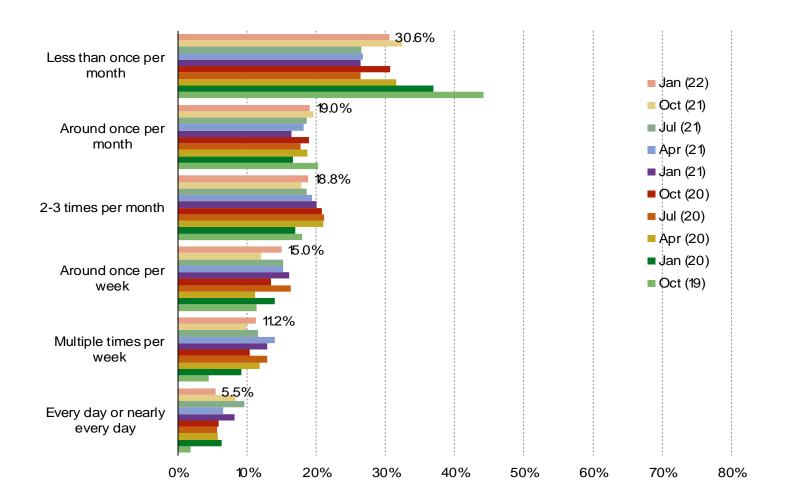
## Posed to all respondents.



Audience: 1,500 US Consumers Date: January 2022

### **PIZZA**

#### HOW FREQUENTLY DO YOU TYPICALLY EAT DOMINO'S?

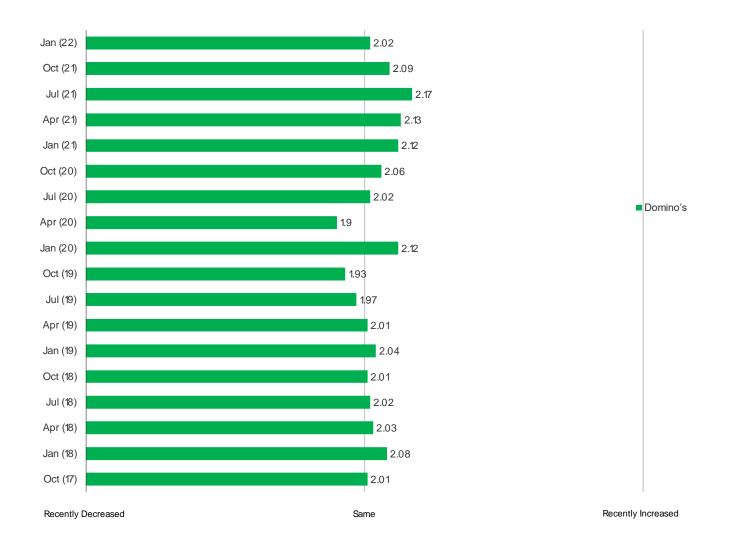


Audience: 1,500 US Consumers

Date: January 2022

## **PIZZA**

### HAVE YOU CHANGED HOW OFTEN YOU TAKEOUT OR DINE AT DOMINO'S?

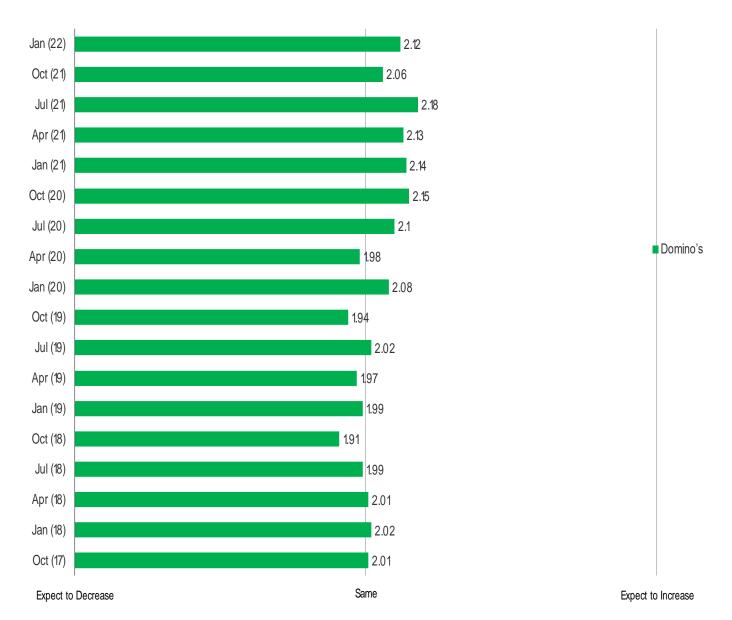


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## **PIZZA**

### GOING FORWARD, DO YOU EXPECT TO CHANGE HOW OFTEN YOU TAKEOUT OR DINE AT DOMINO'S?



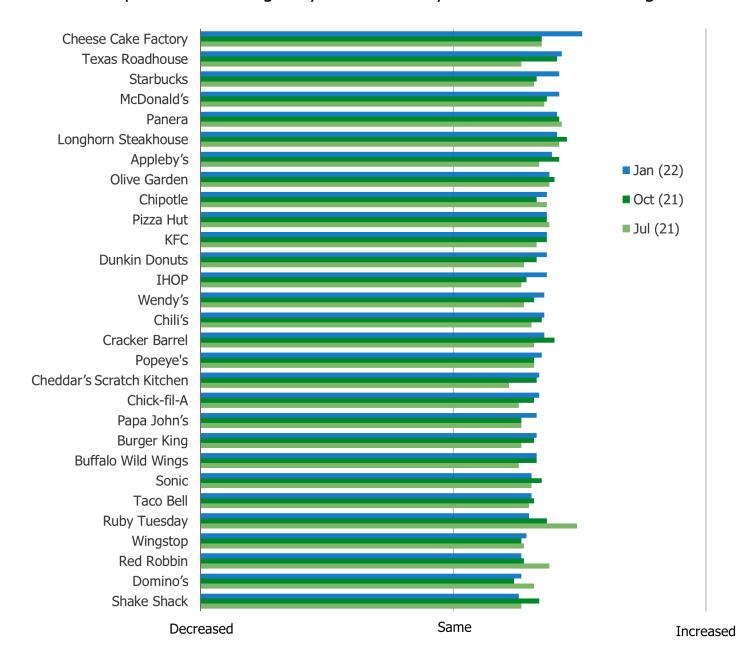
Audience: 1,500 US Consumers

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## **PIZZA**

### HAVE YOU NOTICED ANY CHANGES TO MENU PRICES AT THE FOLLOWING RECENTLY?

Posed to respondents who regularly or occasionally eat each of the following.



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BESPOKE MARKET INTELLIGENCE

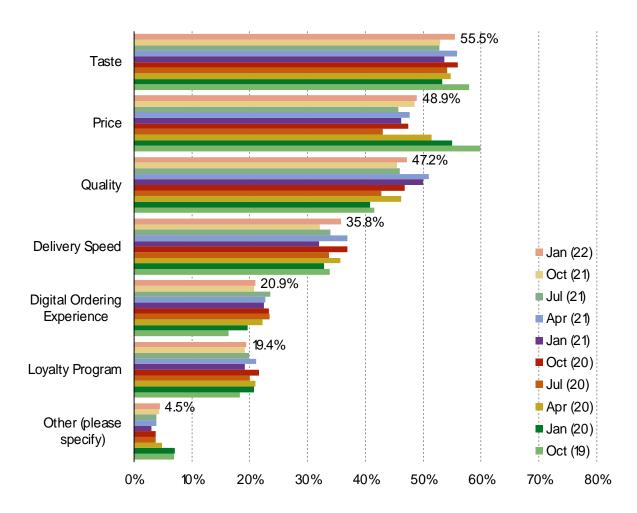
DPZ and Food Delivery Apps

CATALYSTS AND MOBILE ORDERING

Audience: 1,500 US Consumers Date: January 2022

## **PIZZA**

## WHY DO YOU EAT DOMINO'S (SELECT ALL THAT APPLY)



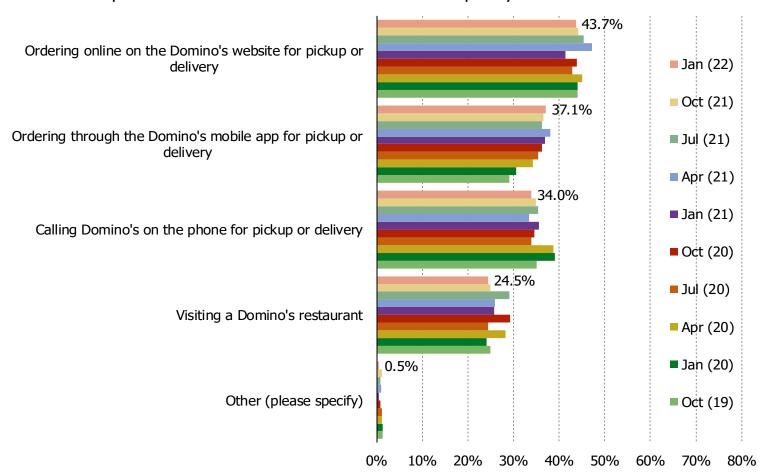
<sup>\*</sup>Of those who filled in "other" most cited reasons related to convenience.

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## **PIZZA**

#### HOW DO YOU TYPICALLY GET DOMINO'S?

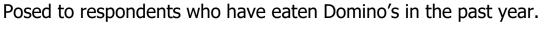


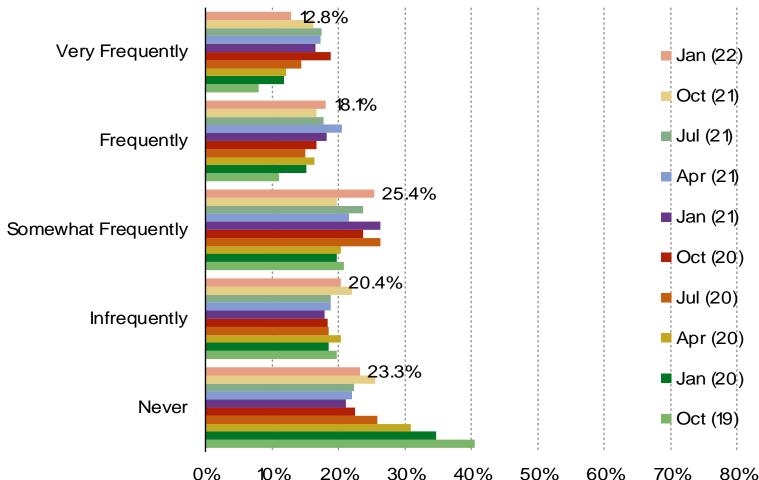
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## **PIZZA**

#### HOW OFTEN DO YOU ORDER THROUGH DOMINO'S MOBILE APP?





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BESPOKE MARKET INTELLIGENCE

DPZ and Food Delivery Apps

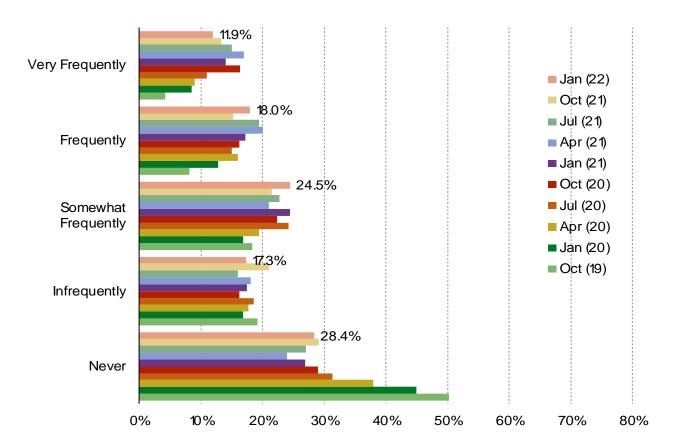
THIRD PARTY FOOD DELIVERY APPS VS. DPZ

Audience: 1,500 US Consumers

Date: January 2022

## **PIZZA**

HOW OFTEN DO YOU ORDER (FROM ANY RESTAURANT) THROUGH THIRD PARTY FOOD DELIVERY APPS? (IE. UBER EATS, DOOR DASH, POSTMATES, GRUBHUB, ETC)



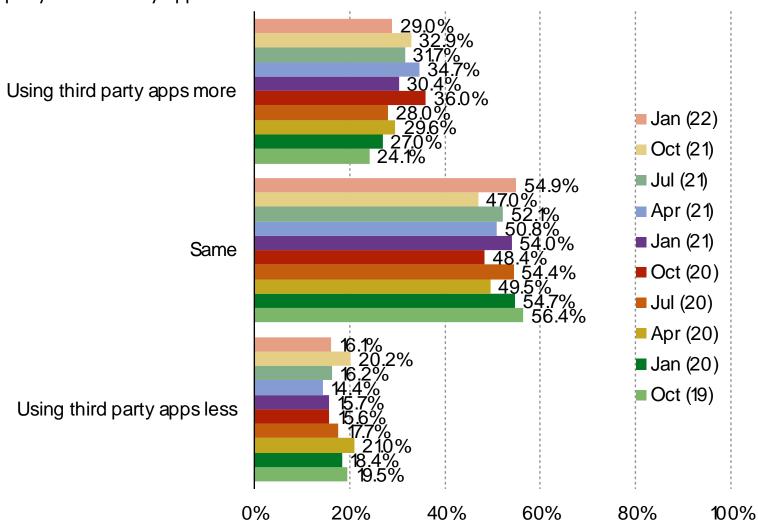
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## **PIZZA**

HAVE YOU BEEN USING THIRD PARTY FOOD DELIVERY APPS (UBER EATS, DOOR DASH, POSTMATES, GRUBHUB, ETC) MORE OR LESS OVER TIME?

Posed to respondents who have eaten Domino's in the past year AND order from third party food delivery apps.



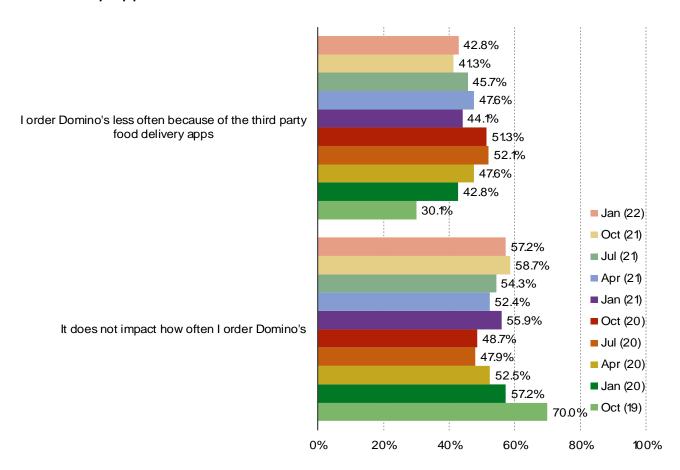
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### **PIZZA**

DOES YOUR USAGE OR THIRD PARTY FOOD DELIVERY APPS (UBER EATS, DOOR DASH, POSTMATES, GRUBHUB, ETC) HAVE ANY IMPACT ON HOW OFTEN YOU ORDER DOMINO'S?

Posed to respondents who have eaten Domino's in the past year AND order from third party food delivery apps.



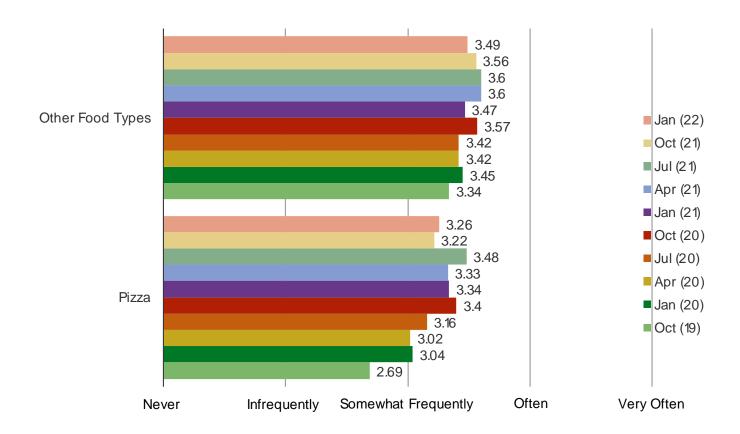
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## **PIZZA**

WHEN YOU ORDER THROUGH THIRD PARTY FOOD DELIVERY APPS, ARE YOU ORDERING PIZZA OR OTHER FOOD TYPES?

Posed to respondents who have eaten Domino's in the past year AND order from third party food delivery apps.



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## **PIZZA**

WOULD YOU ESTIMATE THAT YOU HAVE BEEN INCREASING OR REDUCING YOUR CONSUMPTION OF DOMINO'S OVER THE PAST YEAR OR SO?

